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**SWYDDFA'R ARWEINYDD  
OFFICE OF THE LEADER**

Fy Nghyf / My Ref: CM48457

Dyddiad / Date: 12 October 2022

Councillor Joel Williams  
Chair, Policy Review and Performance Scrutiny Committee  
Cardiff Council,  
County Hall,

Via email: [n.newton@cardiff.gov.uk](mailto:n.newton@cardiff.gov.uk)

Annwyl/ Dear Joel,

**Scrutiny Performance Panel 12 September 2022: End of Year 2021/22**

Thank you for your letter dated 21 September 2022 and for convening the Performance Panel. The session was, as ever, a valuable and informative one.

Please find attached the formal response to the recommendations made following the meeting. The recommendations of the Panel are welcomed, and all have been accepted in full.

I look forward to further pre-decision scrutiny of the final report next month.

Yn gywir/ Yours sincerely,

**CYNGHORYDD / COUNCILLOR HUW THOMAS  
ARWEINYDD / LEADER  
CYNGOR CAERDYDD / CARDIFF COUNCIL**

**Councillor / Y Cynghorydd Chris Weaver  
Aelod Cabinet dros Gyllid, Moderneiddio a Pherfformiad  
Cabinet Member for Finance, Modernisation & Performance**

## Scrutiny Performance Panel: End-of-Year Review 2021-22. 12 September 2022

Scrutiny comments and observations for further consideration

The responses have been grouped into three categories (below), depending on the nature of the Panel's comments, with a response or explanatory note included as necessary.

- Recommendation Accepted
- Recommendation Partially Accepted
- Recommendation Not Accepted

### Annual Well-being Report 2021/22: Recommendations

REF/PAGE	Observation/for further reflection	Response	Status
<b>WBO2</b>	<i>Cardiff is a great place to grow older</i>		
KPI 2.1	<p><b>The percentage of clients who felt able to live independently in their homes following support from Independent Living Services.</b></p> <p>The Chair of CASSC noted the positive results for this KPI, however highlighted the lack of detail in the draft Annual Well-being Report (and KPI dashboard) on what the exact numbers of '95%' is.</p> <p>Further, the Chair of CASSC also highlighted the absence of detail on the client base accessing the services noting this is required to provide insight on if all cohorts of Cardiff's community are accessing the service.</p> <p>The Chair notes from the response this information should be available in the authority's database and so <b>recommends</b> this information be incorporated into the draft Annual Wellbeing-Plan.</p>	<p>Given the nature of Independent Living Services' work, the client base is mainly older people and disabled people. This information has been included in the Annual Well-being Report.</p> <p>The number of clients who felt able to live independently in their homes following support from Independent Living Services is 300 out of 317 which equals 95%. The figure has been included in the Annual Well-being Report.</p> <p><u>Relevant page of the Annual Well-being Report:</u> Page 17</p>	<b>Recommendation Accepted</b>

<b>WBO3</b>	<i>Supporting people out of poverty</i>		
	<p>The Chair of CASSC noted given the lack of available and affordable properties in the private rented sector, and the anticipated increased demand on homeless prevention services, why there is no KPI detailing the Council performance on bringing empty properties in the private sector back into use.</p> <p>As outlined above, given the current context and the knowledge that this data is collected under the Performance Measurement Framework for Local Government in Wales, the Chair makes <b>two recommendations</b>; the first is that information on the Council's work in this field is included in the draft Annual Wellbeing Plan and the second; that a KPI on the Council's performance on bringing empty properties in the private sector back into use is incorporated into this performance framework.</p>	<p>Public Accountability Measures (PAMs), the Performance Measurement Framework for Local Government in Wales, have been discontinued with 2020/21 data as the last data release.</p> <p>Additional information has been included in the report regarding the work to bring empty homes back into use.</p> <p><u>Relevant page of the Annual Well-being Report:</u> Page 27</p> <p>Two KPIs regarding empty properties were introduced for the financial year 2022/23 under Well-being Objective 4: Safe, confident and empowered communities. They are:</p> <ul style="list-style-type: none"> <li>• The percentage of empty private sector properties brought back into use during the year through direct action by the Local Authority (PAM 013)</li> <li>• The number of additional dwellings created as a result of bringing</li> </ul>	<p><b>Recommendations Accepted</b></p>

		empty properties back into use (PAM 045)	
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